

You must complete the form electronically

I have neither engaged in nor authorised the transactions – the card was in my possession

Please ensure that your card is blocked before proceeding with the dispute. You can block your card by either using
Danske eBanking or by calling us on +45 70 20 70 20. We are open 24 hours a day, 365 days of the year.

It is important that you complete all the fields on this form.

After completing the form, please print it out and sign it.

You can choose to send it by post to:

Danske Bank Fraud Management Holmens Kanal 2-12 DK-1092 Copenhagen

Or, you can scan the signed form and send it as an attachment

- via a secure line through your eBanking, or
- by e-mail to: indsigelse@danskebank.dk

Please be aware, that when sending by e-mail, there is a risk that unauthorised parties can read and change the contents.

After receipt of your dispute, we will handle your case as soon as possible. It may also be necessary for us to contact you in connection with the handling of your case

Cardholder's details

odi diloldoli o dotalio					
Name of cardholo	der		Date of birth		
E-mail address					
Telephone No. (Daytime)		Mobile No.			
Reg. No.	Account No.		Last 4 digits of the card number		



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Cardholder name					
Last 4 digits of the card number					
Dispute reason: I have neither engaged in nor authorised the following transaction(s). Disputed transactions: One transaction per line.					
Date of purchase	Merchant name	Dispute amount and currency	Dispute amount in DKK		
The card was in my possession at the time of the disputed transaction(s): [X] yes					
Customer affic	davit				
I solemnly declare that the information is correct. If the case is investigated by the police, I hereby consent to the Bank providing the police with any information they may require in connection with the case.					
	Date Cardholder's sig	Cardholder's signature			